

Audit	Background to review	Key findings	Audit opinion	Recommendations for improvement (Priority)
HIV Service	<p>The NHS and Surrey County Council are jointly responsible for providing the HIV Service in Surrey. The Service comprises a mixture of clinical services, support in relation to health improvement and long term condition management.</p>	<p>Arrangements for the continuity of the HIV Service beyond the contract end date (31 March 2016) have not yet been finalised.</p> <p>There are no agreed regular anonymous quality assurance surveys being completed by service users.</p> <p>The contract requires reporting on 7 outcomes to be measured against the Commission of Social Care Inspection 'Independence, Well-being and Choice', which is currently not being done.</p> <p>The Contract Managers have not provided an annual report to be presented at the Annual Review meeting.</p> <p>The Contract provides for ongoing monitoring of services. From discussions with key officers, there was no evidence of any such monitoring or inspection visits carried out by the Public Health Team even though the contract facilitates this.</p>	Some Improvement Needed	<p>The Public Health Service should work with Procurement and Commissioning to agree a forward plan to maintain the HIV Service. <b>(H)</b></p> <p>Ensure that quarterly contract monitoring reports provide information on outcomes and surveys in compliance with the contract terms. <b>(M)</b></p> <p>The officer responsible for monitoring the contract should ensure that the contract provider submits an annual report in accordance with the contract terms. <b>(M)</b></p> <p>Responsibility for contract management and carrying out of inspection visits at contractor sites should be assigned to existing officers thus ensuring the service provider meets the contract terms and service specification. <b>(M)</b></p>

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